



BEACHCOMBER PREMIUM EXTENDED GUARANTEE

The Beachcomber buyer is responsible for registering the hot tub and activating the **Beachcomber Premium Extended Guarantee** within 30 days of the delivery date at www.beachcomberhottubs.com/register

Beachcomber Hot Tubs is family owned, and do not answer to distant shareholders. We support our customers and their ongoing satisfaction with the finest quality, and the best value in the most comfortable hot tub, worldwide. Our independently owned stores hold the same integrity, values and care for the Beachcomber Hot Tub owner as we do.

We understand that buying a hot tub is a major purchase, and few people understand what can go wrong. We strive to look after our customers like family, and that is why the Beachcomber Guarantee is designed to protect you, not us. We are proud of the position Beachcomber has taken in looking after our customers before, during, and after they purchase our hot tubs. Since 1978, Beachcomber is and will always be a company built on care for the health, happiness, and well-being of our customers, staff, stores and corporate partners.

The **Beachcomber Premium Extended Guarantee** is an available upgrade with all of our 700, 500, and 300 Series hot tubs.

Valid on purchases from Jan 1st-Dec 31st, 2021.
email: contact@beachcomberhottubs.com
www.beachcomberhottubs.com



The **Beachcomber Premium Extended Guarantee** provides you with peace of mind. Easy guidelines are outlined here to protect you and ensure guarantee performance.

To receive service from a qualified Beachcomber service representative, your Beachcomber Hot Tub must be registered and you may be asked to provide an original bill of sale. Your Beachcomber Guarantee starts from the original date of delivery. You may be assessed a reasonable travel cost for service at your home. It is the hot tub owner's full responsibility to provide unencumbered access to the equipment for service, removal, and/ or reinstallation of the hot tub for required repairs.

If Beachcomber determines that repair of the hot tub is not feasible, we reserve the right to provide a replacement hot tub equal in value to the current fair market value. In this case, the owner is responsible for expenses including removal, shipping and reinstallation of the existing or replacement hot tub. Upon replacement of a hot tub, the Beachcomber Guarantee will cover the remaining portion of the existing guarantee from the original installation date.

The Beachcomber Guarantee does not cover fading from natural aging and/or damage from excessive chemical use on hot tub finishes, fixtures, steps and the HEATSHIELD™ cover, or crazing of the acrylic surface, as these are not considered defects in materials and workmanship. Beachcomber Hot Tubs installed for commercial applications are excluded from all guarantee coverage. The Beachcomber Guarantee cannot anticipate, nor does it cover damage or failure that has occurred as a result of product abuse, accidents, power disturbances, vandalism, acts of God or nature and other causes which are out of any manufacturer's control.

All Beachcomber Hot Tubs must be used, installed and maintained as directed by the supplied Owner's Guide to receive guarantee coverage. This Beachcomber Guarantee is valid only in the country of purchase. The Beachcomber Guarantee must be registered within 30 days of the original delivery date.

BEACHCOMBER PREMIUM EXTENDED GUARANTEE



Lifetime Guarantee for Shell Structure

Beachcomber guarantees to the original owner that the Structural Laminated Fibreglass Composition of your hot tub will not leak. If a failure occurs, we will supply the materials and technical labour for the repair.



5 Years Acuralux™ Acrylic Surface Guarantee

Beachcomber guarantees that the hot tub's acrylic finish will be free from defects in materials and workmanship for 5 years from the date of delivery. If a failure occurs, we will supply the materials and technical labour for the repair.



5 Years Enviroskirt™ Cabinetry Guarantee

Beachcomber guarantees that the Enviroskirt™ Cabinetry will be free from defects in materials and workmanship. If a failure occurs, we will supply the materials and technical labour for the repair.



5 Years No-leak Plumbing Guarantee

Beachcomber guarantees against leaks caused by defects in materials and workmanship. This Guarantee covers leaks from internal and external plumbing and light lenses. If a failure occurs, we will supply the materials and technical labour for the repair.



5 Years Equipment Guarantee

Beachcomber guarantees the following factory installed equipment - Management System, Control Panel, Massage Pumps, Hush Pump™ System, and motors, will be free from defects in materials and workmanship for the duration of the Guarantee. If a failure occurs materials and technical labour will be supplied for the repair.



5 Years Smart Sense Heater Guarantee

Beachcomber guarantees that the Smart Sense Heater Assembly will be free from defect in materials and workmanship. If a failure occurs, we will supply the materials and technical labour for the repair.



2 Years Component Guarantee

Beachcomber guarantees the following factory installed components - Cleartech UVC™, Ozone, Everlite™, Eclipse™, Guiding Light™, Crescent Moon™, and Quintessential Surround Sound System™, will be free from defects in materials and workmanship for the duration of the Guarantee. If a failure occurs materials and technical labour will be supplied for the repair.

*Cleartech UVC™ bulbs are covered for 1 year from delivery.



2 Years Exchange Guarantee

Beachcomber guarantees that the factory supplied hot tub Heatshield™ Cover, jetting massage inserts, steps, filter baskets, skimmer lid, and remote controls will be free from defects in materials and workmanship for 2 years from the date of delivery. If a failure occurs, you can exchange the failed component at your local Beachcomber Dealership.



2 Years Owner Transfer Option

The remaining portion within first 24 months of the Beachcomber Guarantee is transferable to a new owner. This can be done once in the lifetime of the guarantee for a small transfer fee. It is the new owner's responsibility to contact a Beachcomber representative to arrange a customer-paid installation inspection of the hot tub to activate the guarantee transfer. The transfer fee, hot tub serial number, and inspection sheet must be received by the Beachcomber Guarantee office within 60 days of ownership transfer to be valid.